

Toll Free 1-800-493-5446

Physical Demands Analysis

Scale Operator

Job Title:	Scale	e Operator	Assessment	Edmonton, AB		Data Collection	November 3, 2020			
			Location:			Date:				
Completed B	s y: J	oanna Ellingson, BKi	in	Submitted on:	Apr	ril 6, 2021				
Disclaimer: The Physical Demands noted in this report may vary depending on company and location contact the company directly to confirm this physical demands analysis is an a representation of the specific job title for the specific location.										
Work		Shift Duration F. C. d	ave/week 9 10	hours/dov						
Schedule:		Shift Duration: 5-6 d B reak Schedule: Tota	• •		hon	trucks are not on	cito			
Scriedule.		Shift Rotation: Not a		k per day / taken w	/IIEII	trucks are not on	SILE			
		On call is required: N	• •							
		•		vailable depending	TON	cascan (cummer)	vs winter) and			
		Overtime required: No; but may be available depending on season (summer vs. winter) and truck volume								
		THE VOIGITIE								
Education /	E	Education required: N/A								
Experience:		Hours required for position: N/A								
	Tickets that may be required (not limited to): First Aid and Basic Safety Orientation (BSO).									
Labour		N/A								
Provider:										

Job Overview:	As a Scale Operator the worker is required to check all incoming and outgoing trucks on the site.										
	% of shift	Job Task	Task Description								
	4%	Starting shift preparation in office	• Starting computer, opening dispatch, writing notes in book (preparation for the shift).								
	35%	Communicate with truck drivers throughout scaling	 Call the trucks via radio to advise them they are able to come check in with scale operator before loading their trucks. Communicate through the window what the trucker will be loading into their trucks (type and quantity), providing the 								
		process	 truck driver with a slip. Confirm the load size and type when the truck driver is done loading the truck. This is done by using the scale and 								
			documenting on the slip provided by the truck driver.								

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20%	Communicate with coworkers to coordinate schedules and product pickup	•	Use the phone provided to discuss the schedules of trucks arriving (quantity and frequency) with fellow employees. Coordinate with coworkers on site as needed for trouble shooting, directions for truck drivers, etc.
5%	Cleaning	•	Cleaning the scale (completed as needed). This includes going to the scale and using broom to sweep the scale clean. Cleaning the office site as necessary with appropriate cleaning supplies.
32%	Paperwork	•	Filling out scale slips, documenting truck drivers, truck description (name, product taken, etc.). Documenting on computer the events of the shift as necessary, using electronic system.
4%	Closing shift preparation in office	•	Finish documentation from the shift, close dispatch, shut down computer.

Equipment/	Computer
Tools:	• Printer
	• Radio
	• Book (2 lbs.)
	• Pens
	Phone (1 lbs.)
	Paper for tickets (3 lbs.)
	Scale ticket box (20 lbs. full)
	Scale (fixed to site)
	Cleaning supplies (up to 11 lbs.)

Exposures /	•	Outdoor elements (heat, cold, wind, snow, rain, etc.)
Environment:	•	Noise exposure

Personal Protective	Hard hat
Equipment Required:	Steel toed boots
	Safety glasses
	Safety vest or high visibility stripes
	Long sleeves and pants
Personal Protective	•
Equipment as Required:	

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NOC STRENGTH LEVEL KEY					
Strength Level Definition					
Limited (Lim)	Up to 5 kg (11 pounds)				
Light (L)	5 kg to 10 kg (11 – 22 pounds)				
Medium (M)	10 kg to 20 kg (22 – 44 pounds)				
Heavy (H)	Greater than 20 kg (44 pounds plus)				

^{*}Strength Level Key based on the National Occupational Classification

FREQUENCY KEY							
Frequency	% of Workday	Hours – Based on 8 hour Workday					
Not Required (N/R)	0%	0					
Rarely (R)	1 – 5%	<25 min/day					
Occasionally (O)	6 – 33%	25 min to 2 hours 40 min/day					
Frequently (F)	34 – 66%	2 hours 41 min to 5 hours 17 min/day					
Constantly (C)	67 – 100%	5 hours 18 min to 8 hours/day					

*Frequency Key based on WCB Alberta Recommendations

Job Demand	Freq	uency /	NOC St	rength Le	vel	Details/ Measurements
	N/R	R	0	F	С	
Material Handling:						
Floor to Waist Level Lifting		L	Lim			Paper from scale tickets from bottom shelf (3 lbs.), cleaning supplies as required (up to 11 lbs.), box of scale tickets (empty or full-up to 20 lbs.).
Knee to Waist Level Lifting		L	Lim			Paper from scale tickets from shelf (3 lbs.), box of scale tickets (empty or full-up to 20 lbs.).
Waist to Waist Level Lifting		L	Lim			Paper from scale tickets from desk to printer (3 lbs.), cleaning supplies as required (up to 11 lbs.), box of scale tickets (empty or full-up to 20 lbs.), book (2 lbs.).
Waist to Chest Level Lifting	Х					Not required.
Waist to Shoulder Level Lifting	Х					Not required.
Waist to Overhead Level Lifting	Х					Not required.
Front Carry		L				Carrying scale tickets (20 lbs.).
Right / Left-handed Carry (Dominant Hand)		Lim				Carrying cleaning supplies (11 lbs.).
Shoulder Carry	Х					Not required.

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Static	Х			Not required.
Pushing/Pulling (Force)				
Dynamic			Limited	Mopping, sweeping the office or scale, opening
Pushing/Pulling (Force)			NOC	closing window and door to office, operating
			Level	radio.

Job Demand		F	requen	у		Details/Measurements
	N/R	R	0	F	С	
Upper Extremity Work:						
Hand Gripping				Х		Gripping mouse for computer, operating radio and phone, writing, cleaning, opening/closing door or window to office.
Pinch Gripping				Х		Handling scale tickets, switching traffic light control, passing ticket to truck driver.
Upper Extremity Coordination					X	Computer work, paperwork, opening/closing door or window to office, handling scale tickets, operating scale and dispatch, radio, phone, presenting tickets to truck driver, retrieving for ticket from printer.
Reaching Forward				Х		Reaching for computer/mouse, window of office, paperwork, paper for scale tickets on shelves, passing tickets to truck drivers, reaching for phone/radio.
Overhead Shoulder Level Reaching			Х			Reaching to open window to communicate with truck driver, reaching for office supplies, providing directions to truck drivers for site access.
Below Shoulder Level Reaching					Х	Computer work, paperwork, cleaning scale and office, reaching for phone, radio, retrieving and processing tickets, providing directions to truck drivers for site access.
Throwing	Χ					Not required

Job Demand		Fi	requenc	у		Details/Measurements					
	N/R	R	0	F	С						
Positional Work:	Positional Work:										
Trunk Flexion (Bending)		Х				Mopping/sweeping when cleaning office/scale.					
Trunk Rotation (Twisting)		Х				Mopping/sweeping when cleaning office/scale.					
Kneeling		Х				Cleaning office.					
Crawling	Х					Not required.					
Crouching		Х				Cleaning office.					
Squatting	Х					Not required.					

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Neck Flexion		Х	Checking surroundings, keyboarding, reviewing documentation, completing paperwork, processing scale tickets, cleaning office and scale, during start up and closing of office.
Neck Extension	Х		Checking surroundings, communicating with truck drivers, cleaning office.
Neck Rotation		Х	Checking surroundings, communicating with truck drivers, reviewing documentation, completing paperwork, processing scale tickets, cleaning office and scale, during start up and closing of office.

Job Demand	Frequency					Details/Measurements
	N/R	R	0	F	С	
Static Work:						
Sitting				Х		Completing computer work and paperwork, processing scale tickets, communicating with truck drivers, coworkers.
Static Standing			Х			Communicating with truck drivers, coworkers, cleaning office.
Balancing		Χ				Cleaning scale, walking on site as necessary.

Job Demand	Frequency					Details/Measurements		
	N/R	R	0	F	С			
Ambulation:	Ambulation:							
Walking: Level Surfaces			Х			Throughout office.		
Walking: Uneven		Х				Cleaning scale, walking on site as necessary.		
Surfaces								
Walking: Slopes		Х				To access scale (mild slope).		
Jumping	Х					Not required.		
Running		Х				Communicate with truck driver when they are		
						driving away (seldom; not daily).		

Job Demand	Frequency					Details/Measurements		
	N/R	R	0	F	С			
Climbing:								
Stairs		Х				To access office.		
Ladder	Χ					Not required.		
Other	Х					Not required.		

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PHOTOS OF TASKS AND WORK ENVIRONMENT

Figure 1: Workstation of Scale Operator.



Figure 2: Scale operator inputting data to the computer.



Figure 3: Passing a scale ticket through the window to a truck driver.



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If you have any questions, and/or would like to discuss this assessment and report further, I can be reached at (780) 429-4761.

Sincerely,

Joanna Ellingson, BKin Kinesiologist

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SITE SPECIFIC JOB DEMAND ADDITIONS:

Job Demand	Frequency					Details/Measurements
	N/R	R	0	F	С	
Site Specific Job Dema	nd:					
Keyboarding				Χ		To operate computer and dispatch system.
Writing				Χ		Documenting notes from coworkers and
						truck drivers.

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Validation Agreement

Job Title:	Scale Operator
Data Collection Date:	November 3, 2020

We the undersigned have reviewed the Physical Demands Analysis for this position and agree that the physical demands documented in this report are representative of the true demands of the tasks associated with the job title as assessed on the date listed above.

Completed by:	Joanna Taets Von Amerongen, BKin	Lifemark Clinician Name and Credentials
Approved by:		Management Representative
Approved by:		Worker Representative
Approved by:		Labour Provider Representative